


# The two main actions to achieve Business Agility

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Why do you need to  
have Business Agility?



A man with a beard and glasses is sitting at a table in a cafe, working on a laptop. He is wearing a grey sweater. In front of him is a white coffee cup on a saucer and a croissant on a plate. The background is slightly blurred, showing another person sitting at a table. The text "Because Digital Transformation is here" is overlaid on the right side of the image.

**Because Digital  
Transformation is  
here**



80% of CEOs globally  
expect their organizations  
to face the challenges of  
**Digital Transformation**

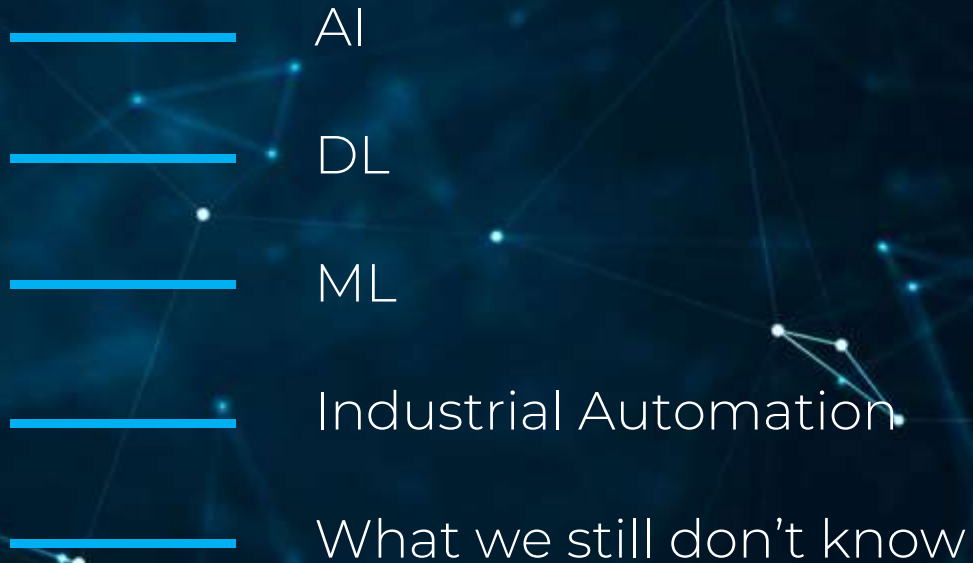



90% of the top priorities  
of business leaders can  
only be achieved with  
the **Support of  
Technology**

# How is **Digital Transformation** Impacting your organization?

- Having a Mobile App
- Cool Digital Presence
- Having a canvas board with post-its moving around in one or two rooms

**Digital Transformation** is a  
lot more than just ...






Because of the current disruptive trend as the result of **Digital Transformation**, the life span of an average **Fortune 500** is shrinking from **61 years to 18.**

At this rate, **75 % of the Fortune 500** companies today will be gone by **2027**



A close-up photograph of two people in business attire shaking hands. The person on the left is wearing a dark blue long-sleeved shirt and a silver metal link watch. The person on the right is wearing a dark blue suit jacket. The background is dark and out of focus. The text is overlaid on the image.

So now, the key measure for staying alive has nothing to do with revenue, acquisitions or celebrity endorsements

**It has to do with speed  
and frequency of  
innovation delivery to  
market**

It has to do with  
**Business Agility**



# What means **Business Agility** ?

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**Business Agility:** Respond rapidly and flexibly to market changes - internally and externally

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For a company to be ready to thrive in this continuously fast changing world, it must pursue **Business Agility**.

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# What happens when **Business Agility** is adopted?

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**Business Agility** direct impact on achieved goals and competitiveness;

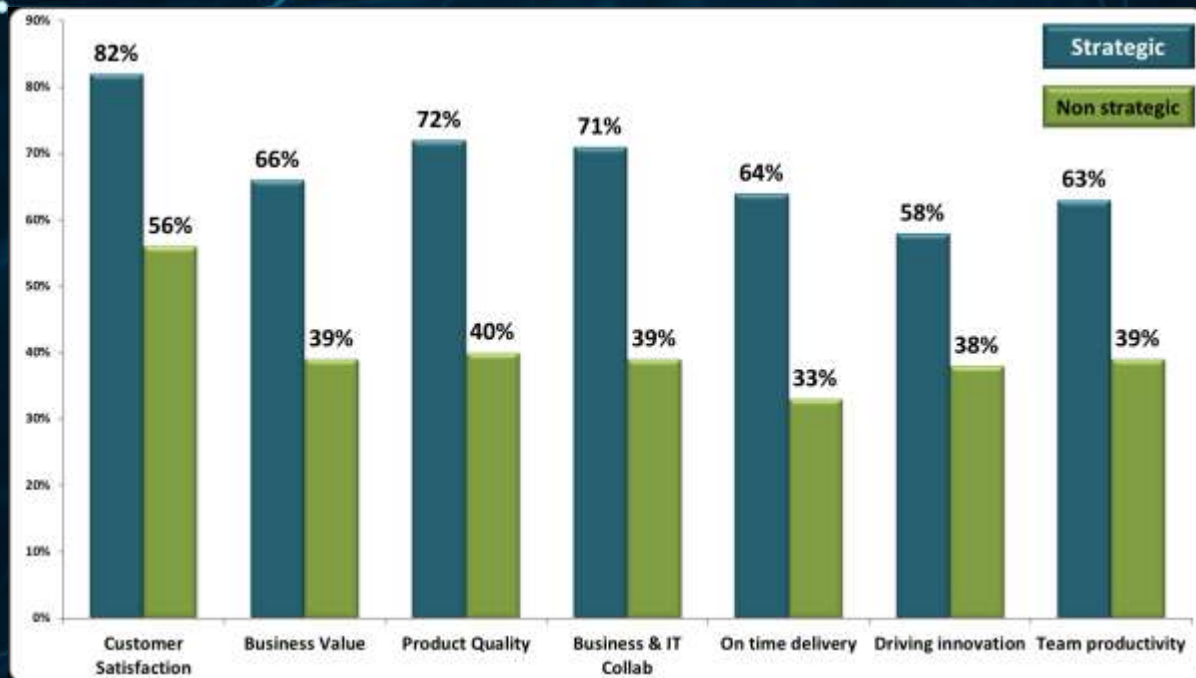
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**Business Agility** adopters realized tangible far-reaching impacts, such as product delivery time and increased revenue and profits;

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Adopters of **Business Agility** also saw cultural and organizational skills toward improved collaboration between business and IT, and alignment around common objectives, achievements and profits.

# Where does **Business Agility** have the greater impact



437 Midmarket Executives' interviewed in 2017 by Frost & Sullivan in the Technology, Healthcare, Government, Financial, Insurance and Telecommunications sectors

# What does **Client Driven Product-centric** approach mean?

**Ultimately it means solving problems for your customers**

It provides the ability to engage with customers at a scale level which can be an important competitive advantage.

**It means to becoming insightfully competitive supported by agile and accurate data sourced from the people that actually use your products.**

# So how does a client driven product-centric approach help?

- To generate more value
- To create new business models
- To create new revenue streams
- To create new products
- To infuse technology into the core business of the company

A close-up photograph of a person's hand in a dark suit sleeve, positioned to catch a line of wooden dominoes. The dominoes are arranged in a diagonal line from the bottom left towards the top right. The lighting is dramatic, with a bright light source from the top right creating a strong highlight on the dominoes and the hand, while the background is dark and out of focus.

Culture is one of  
the 5 needs for  
**Business Agility.**

**46% of CIOs  
reported  
Culture is  
their biggest  
barrier  
(Gartner –  
2018 CIO  
Survey)**



# What are the drivers of **Digital Culture**?

- 1.** Making digital culture an executive priority from the example: **LEADERSHIP**
- 2.** Build the **ENVIRONMENT** required for digital culture to be disseminated at all levels
- 3.** Develop **EMPLOYEES' COMPETENCIES** to disseminate a digital culture

# Main components of **LEADERSHIP**

1

— TRANSFORMATIONAL: Creates the open discussion on the vision of digital transformation

— FOCUSED ON THE CUSTOMER: Emphasizes customer needs and business objectives

— INTEGRATED: It makes the narrative a central part of the discourse that the company uses when describing itself

— RELEVANT TO CONTRIBUTORS: It details the narrative in a way that the collaborators fully understand

# Build a supportive **ENVIRONMENT**

# 2

- COLLABORATIVE: Encourages iterativity and collaboration as a central way of working
- IT AS A CONSULTANT: Transforms IT into the advisory arm for employee digital empowerment
- LINKEDIN EFFECT: Promote the necessary connections with professionals and content that accelerates
- SELF-SERVICE: Turbinating self-service so that employees gain greater digital skills on their own

# Develop **EMPLOYEE'S COMPETENCIES**

# 3

— KNOWLEDGE OF THE ENTIRE ENVIRONMENT: Demonstrates a greater understanding of the external and internal factors of the business

— ADAPTATIVITY: Demonstrates openness to new iterative and collaborative forms

— POLITICAL CONSCIOUSNESS: Nourishes and influences relevant networks, both internal and external

— COLLABORATIVE FUSION: Collaborates effectively with employees from diverse perspectives and experiences

— SYSTEMIC THINKING: Understands the internal and external relations between technology and processes

# What are the two things to achieve **Business Agility**?

———— Client Driven Product-centric approach

———— Digital Culture

———— Valuing people and their differences

———— Constant change is the only absolute

———— Valorization of the "Collaborative"

———— Response speed is vital

# Top reasons to speed up **BUSINESS AGILITY**

— 78% of top performers are using client driven product-centric delivery  
(Gartner - 2019 CIO Survey)

— By 2020, organizations that have embraced the product model will outperform the competition that has not  
(Gartner - 2018)

— Nearly 2 out of 3 CEOs and CFOs anticipate business model change  
(Gartner - 2019 CIO Survey)

— Success is driven by business metrics: user adoption, revenue, cost saving and innovation  
(Gartner - 2018)

— A client driven product-oriented company's IT department embraces culture and self-development initiatives with internal teams  
(Gartner - 2018)

# CONCLUSION

The future-driven organization is able to capitalize on the potential to realize success by enabling itself to be:

— responsive

— adaptive

— dynamic

— expedient

— collaborative



**Business Agility**

**Thank you!**

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